BHARATHI WOMENS COLLEGE(A)

FEEDBACK ANALYSIS OF STAKEHOLDERS AND ACTION TAKEN REPORT (2020 -2021)

Introduction

The institution collects feedback on curriculum aspects and courses from different stakeholders such as students, faculty, and parents. The feedback is analysed by the IQAC team, the inferred valuable suggestions were considered, and presented to the college council for further necessary action.

Feedback Analysis Report 2020-21

The feedback targets diverse content for various stakeholders. For students, it addressed curriculum and learning related issues in terms of quality, competence, skills and professionalism. This feedback also considers other issues like delivery of curriculum by teachers. For teachers, the feedback addressed issues like need base suitability of the course and its outcome, course content, evaluation methods and curriculum delivery, etc. For alumni, the feedback was obtained based on teaching method, evaluation, facilities, support and mentoring system. For Parents, the feedback was obtained on overview of the college. For employer, the feedback was obtained on key factors like standards of education offered by college on par with national level, student's attitude towards placement, employability skills of the students, performance of the selected candidates.
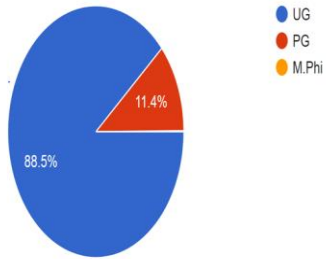
Feedback from Students

Feedback is an important component of education system, it helps in understanding the needs of the stakeholder in general.

Feedback	Action taken
More toilets should be constructed	Efforts are taken
More Sanitary napkins vending machine needed	Planned to arrange.

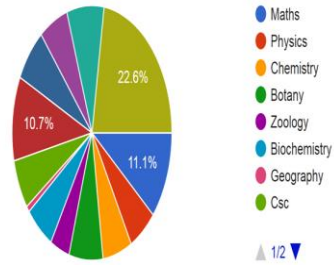Based on their answers charts were prepared to analyze the results and are given below.
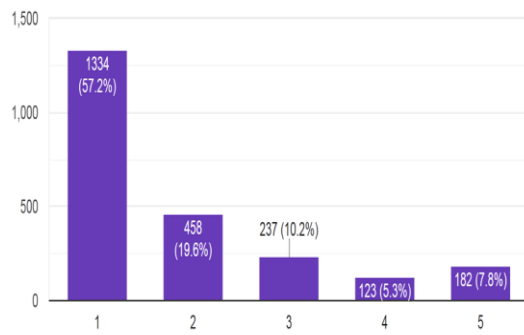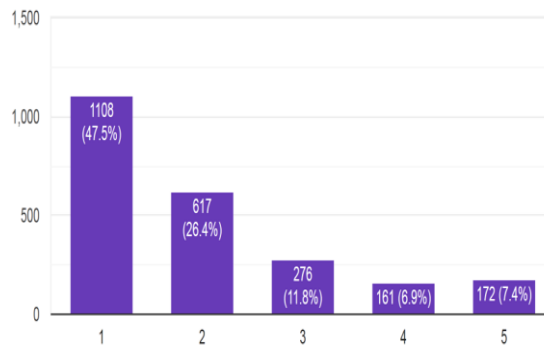
What are you studying

2,335 responses

- ● UG
- ● PG
- ● M.Phi

11.4%

88.5%

Which Department

2,335 responses

- ● Maths
- ● Physics
- ● Chemistry
- ● Botany
- ● Zoology
- ● Biochemistry
- ● Geography
- ● Csc

▲ 1/2 ▼

22.6%

10.7%

11.1%

Course Content

2,334 responses

1,500

1,000

500

0

1334 (57.2%)

458 (19.6%)

237 (10.2%)

123 (5.3%)

182 (7.8%)

1   2   3   4   5

Skills acquired from your syllabus

2,334 responses

1,500

1,000

500

0

1108 (47.5%)

617 (26.4%)

276 (11.8%)

161 (6.9%)

172 (7.4%)

1   2   3   4   5

Depth in knowledge

2,334 responses

1,500

1,000

500

0

1122 (48.1%)

586 (25.1%)

287 (12.3%)

165 (7.1%)

174 (7.5%)

1   2   3   4   5
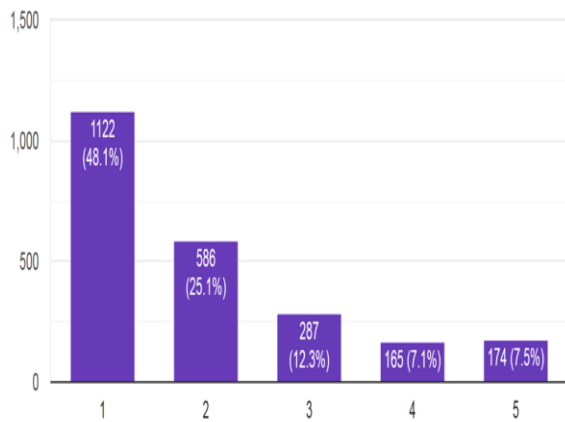
Teaching and Evaluation

Teaching Skills of your teachers

2,335 responses

2,000

1,500

1,000

500

0

1513 (64.8%)

365 (15.6%)

133 (5.7%)

118 (5.1%)

206 (8.8%)

1   2   3   4   5
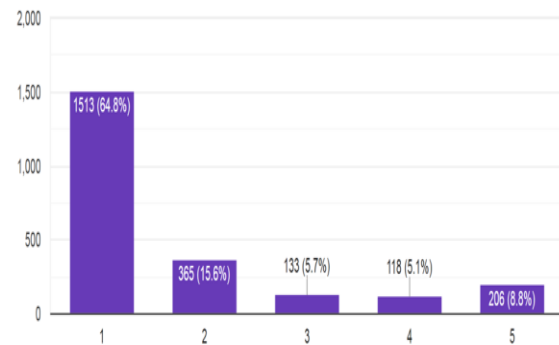
Are you given Assignments and Seminars?

2,335 responses

- 1: 1337 (57.3%)
- 2: 425 (18.2%)
- 3: 234 (10%)
- 4: 151 (6.5%)
- 5: 188 (8.1%)
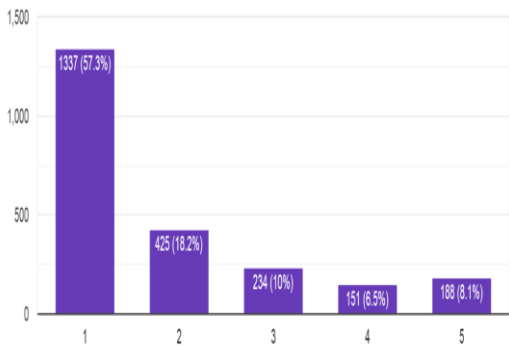
Preparation, communication and encouragement by your teachers

2,335 responses

- 1: 1373 (58.8%)
- 2: 442 (18.9%)
- 3: 198 (8.5%)
- 4: 138 (5.9%)
- 5: 184 (7.9%)
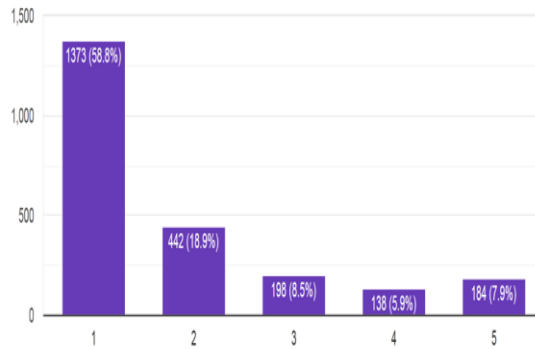
Is your valuation done in a fair manner

2,335 responses

- 1: 1120 (48%)
- 2: 578 (24.8%)
- 3: 316 (13.5%)
- 4: 155 (6.6%)
- 5: 166 (7.1%)

Are your teachers friendly and approachable?

2,335 responses

- 1: 1452 (62.2%)
- 2: 375 (16.1%)
- 3: 185 (7.9%)
- 4: 124 (5.3%)
- 5: 199 (8.5%)
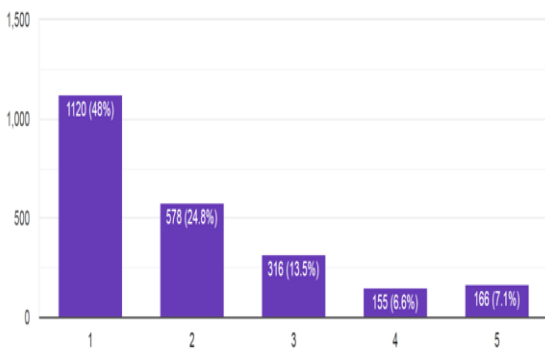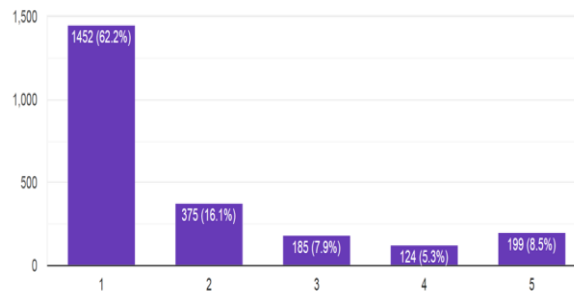
Are the Administrators and non-teaching staff approachable

2,335 responses

- 1: 1035 (44.3%)
- 2: 584 (25%)
- 3: 354 (15.2%)
- 4: 187 (8%)
- 5: 175 (7.5%)
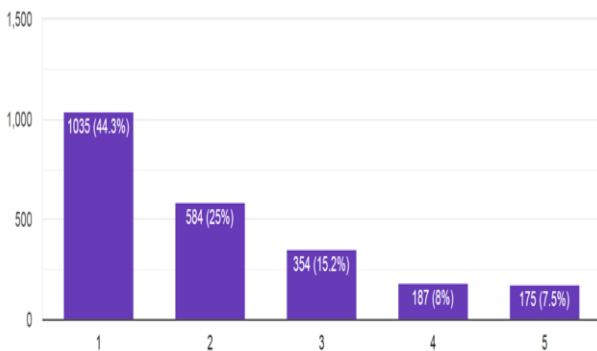
Are your grievances/ complaints are addressed

2,335 responses

- 1: 1002 (42.9%)
- 2: 562 (24.1%)
- 3: 350 (15%)
- 4: 195 (8.4%)
- 5: 226 (9.7%)
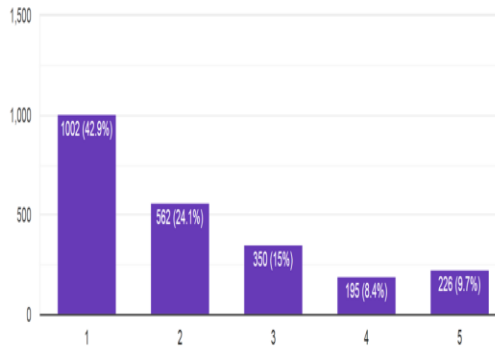
Are there adequate Lab facility

2,335 responses
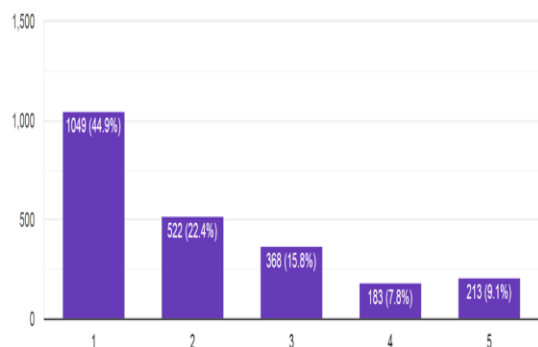
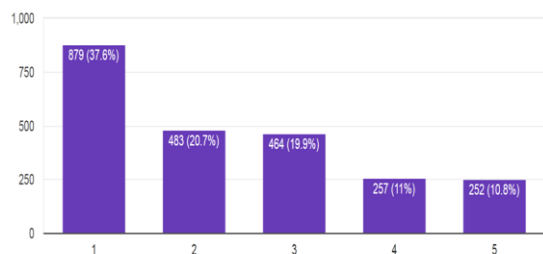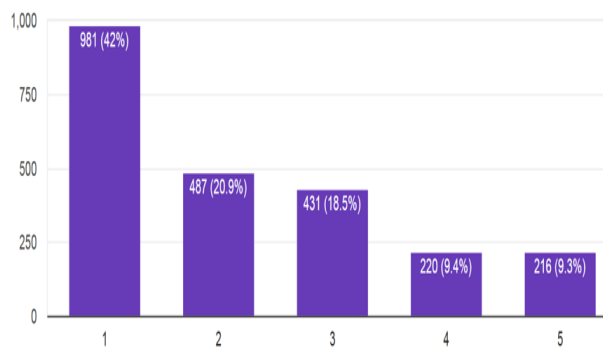

Library facility

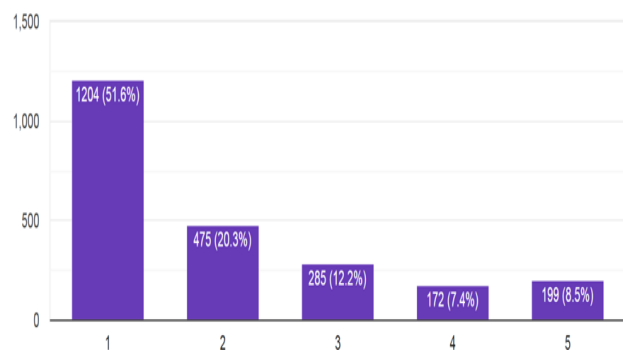2,335 responses
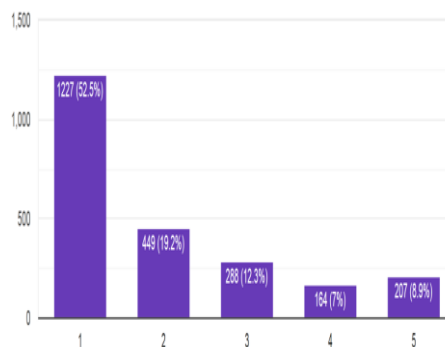
Hostel facility

2,335 responses

Nermai Baazaar

2,335 responses

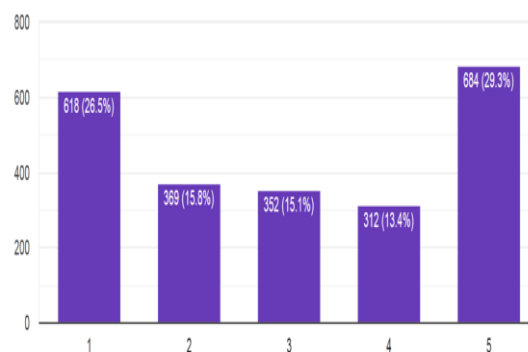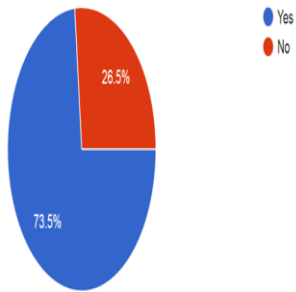## Extracurricular facility -NCC/NSS/Go Green/Red ribbon/ YRC/Music-club/Fine arts

2,335 responses

Toilets/ sanitation/ availability of sanitary pads, dustbins etc
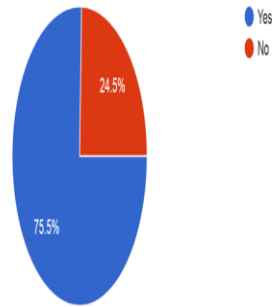
2,335 responses
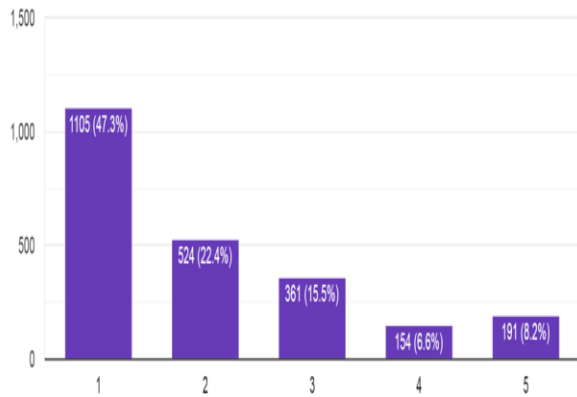
Are you a part of Greening the campus

2,335 responses

- ● Yes
- ● No

73.5%

26.5%

Did you receive Scholarships

2,335 responses

- ● Yes
- ● No

75.5%

24.5%

Overall experience

2,335 responses

1,105 (47.3%)

524 (22.4%)

361 (15.5%)

154 (6.6%)

191 (8.2%)

Employer Feedback 2021

The recruiters from IT companies and other industries suggested the following feedback.

Feedback	Action Taken
the students need to be more participative and work with teams more effectively.	Awareness to be created on importance of financial independence among young minds.
Students need to be aware of industrial needs.	
Recruiters suggested that the students are to be strong in their aptitude skills, as it is the first level of the interview process.	Training and Mock Interview sessions to be included in more numbers

Based on their answers charts were prepared to analyze the results and are given below.

Name of the Company

28 responses
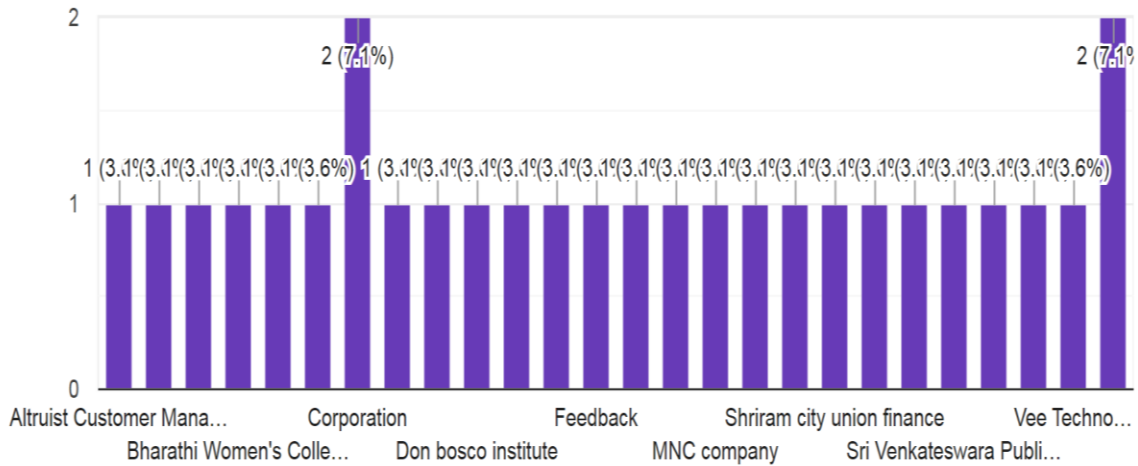
Are the Course content and course pattern on par with the expectation of the recruiter?
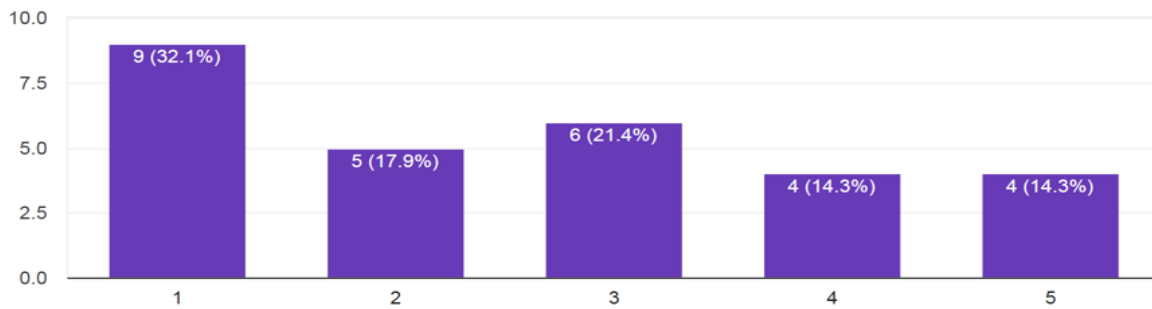
28 responses
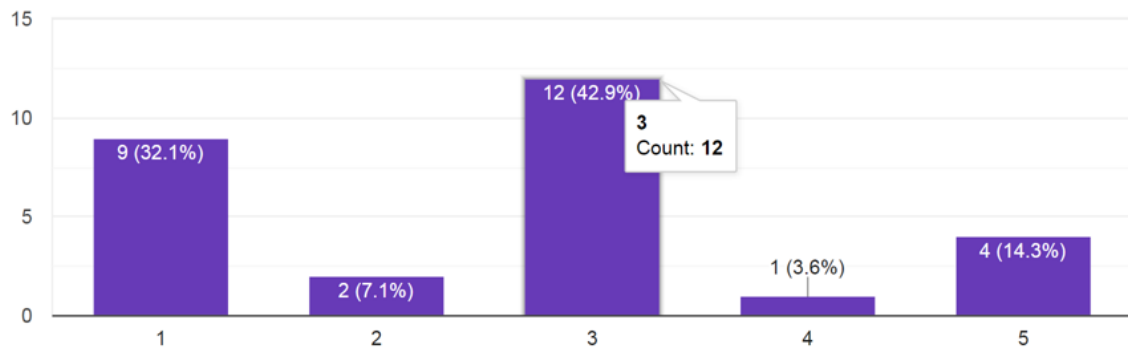
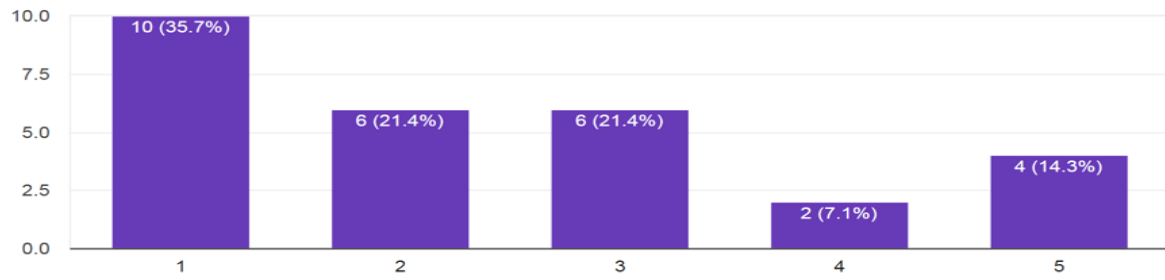## Do you think A great pool of human talent is available in the campus

28 responses

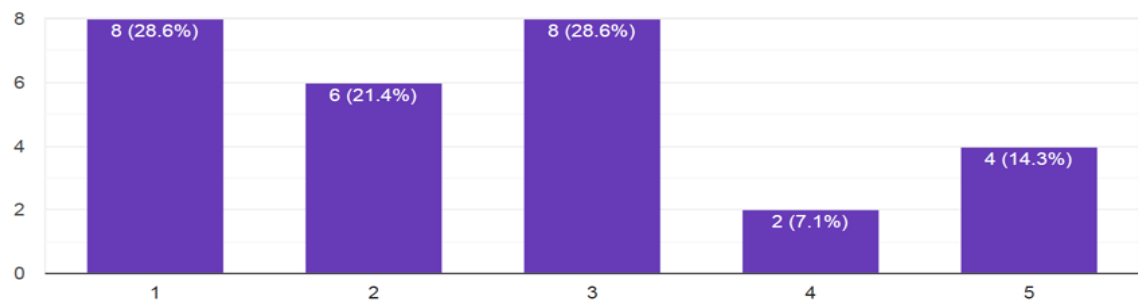## Students actively participate in the recruitment
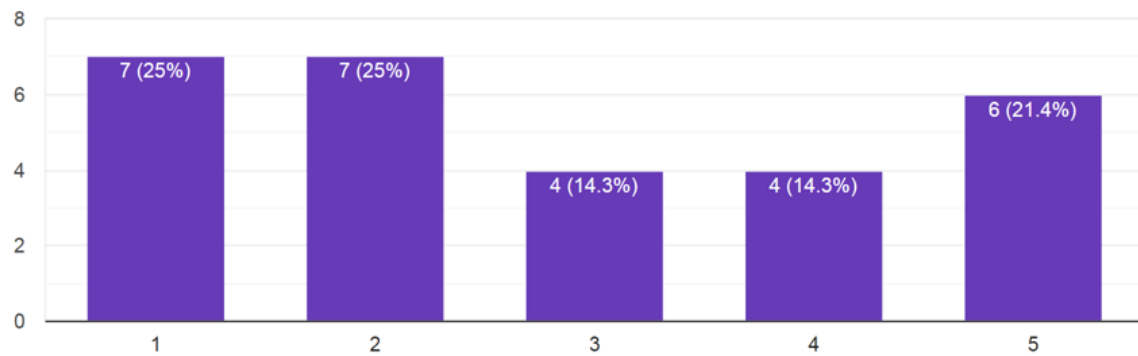
28 responses

Students have logical Ability
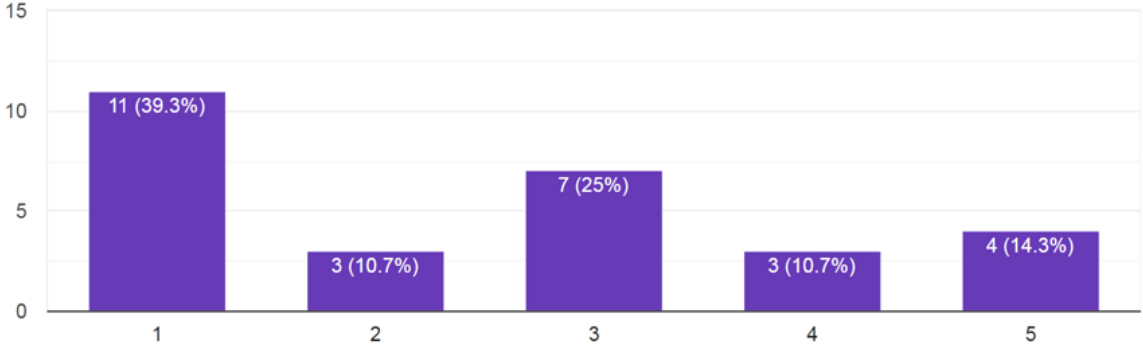
28 responses

Students have the domain knowledge
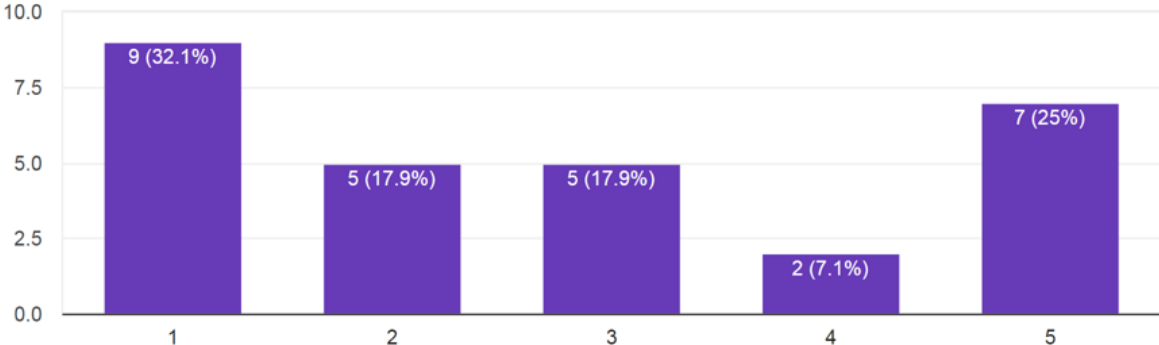
28 responses

Students have the quantitative aptitude

28 responses

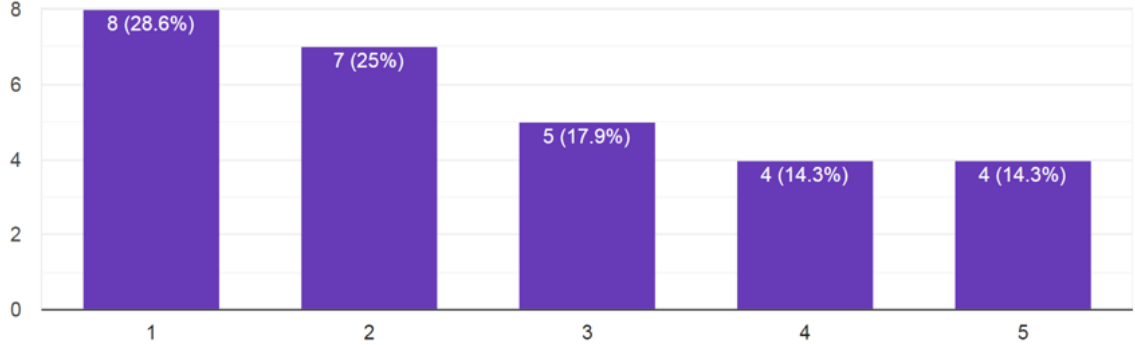## Students have the communicative ability

28 responses

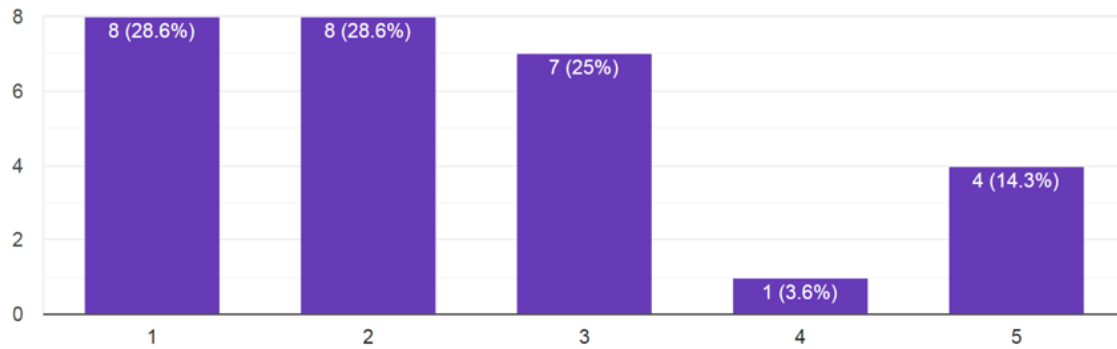## Student have the suitability towards specific skill-sets

28 responses

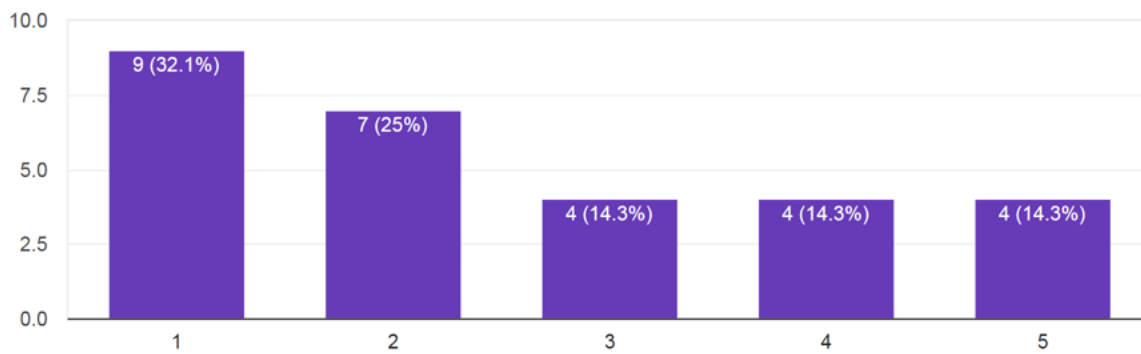Does the college provide you infrastructure facilities to conduct the recruitment

28 responses

are you happy with the human Relation and hospitality extended by the college
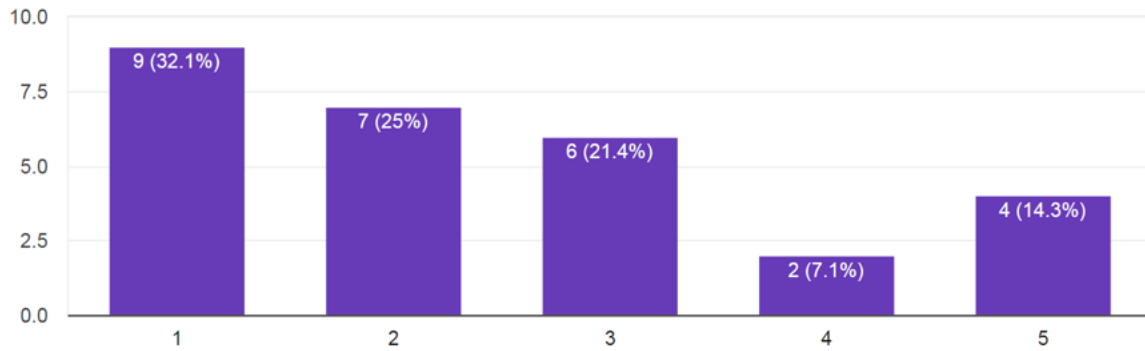
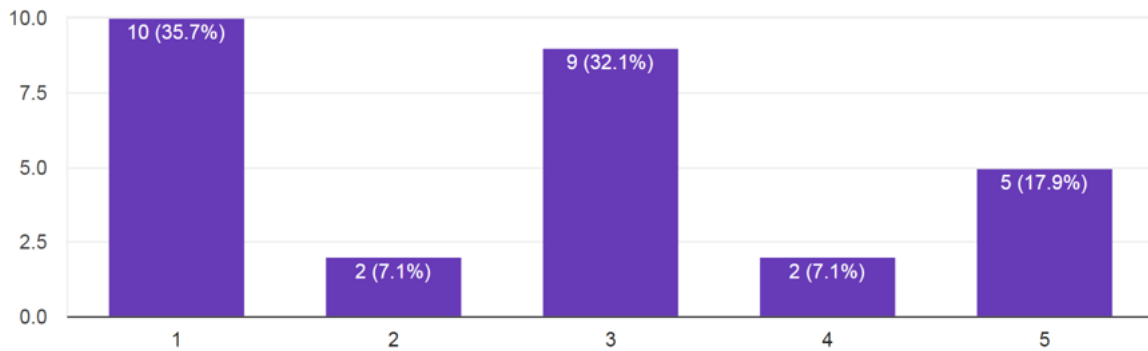28 responses

Do the Selected candidates join the concern

28 responses

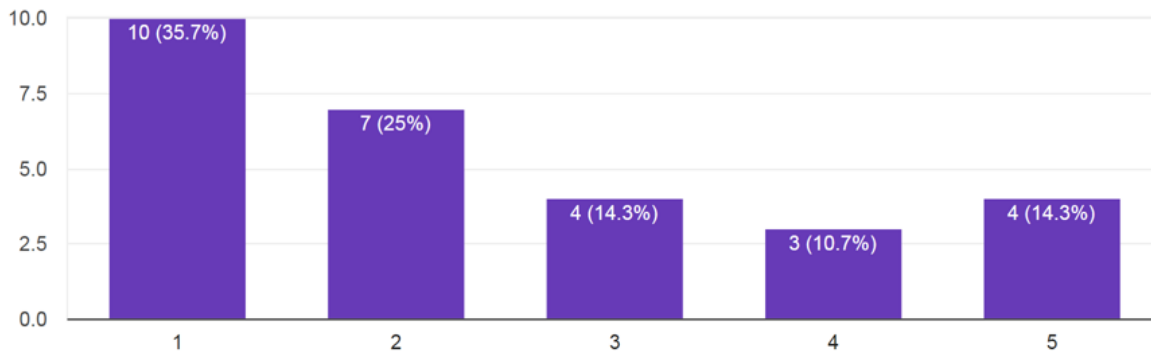## Do the appointed candidates make an impact in the concern

28 responses

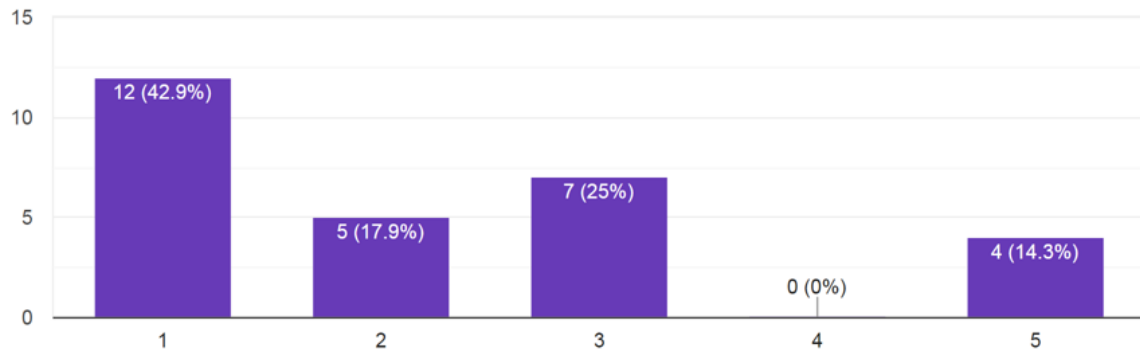## Do the appointed candidates adapt to the new environment and culture of the concern fast

28 responses

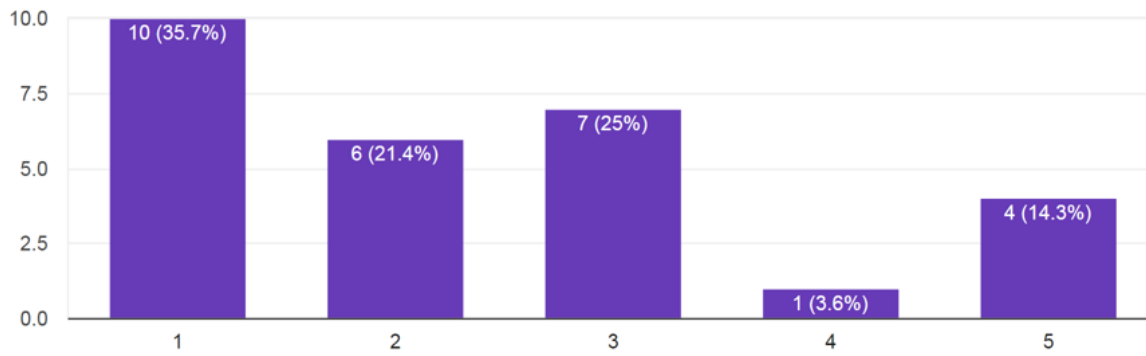## Would you Like to visit the campus and conduct recruitment if needed in future?

28 responses

Overall rating

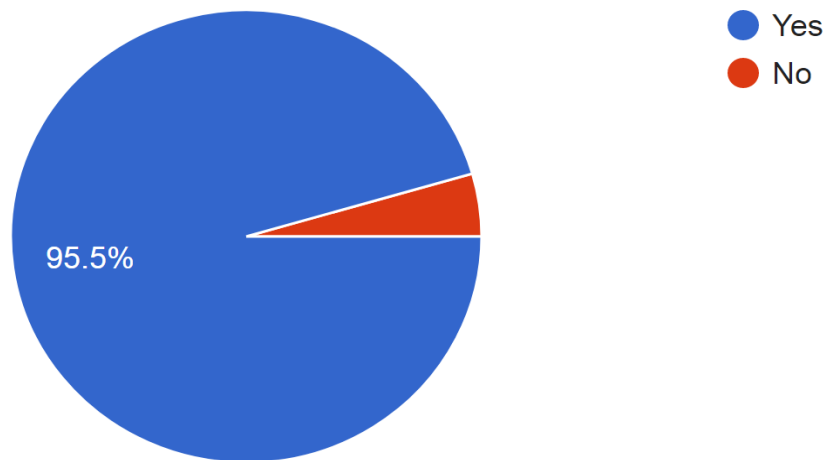28 responses

Parents Feedback 2021

The feedback from the parents was collected to understand the stakeholder's satisfaction on the Institution. We have received a total of feedback from 1036 parents. Analysis of the feedback received from the parents is done as follows:

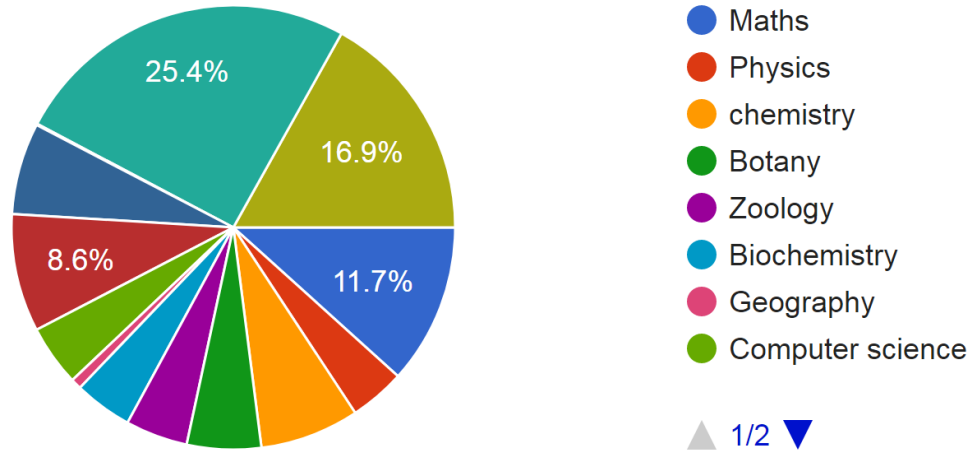| Feedback	Action Taken
More importance to be given to sanitation.	Feedback is welltaken, necessary measures will be taken

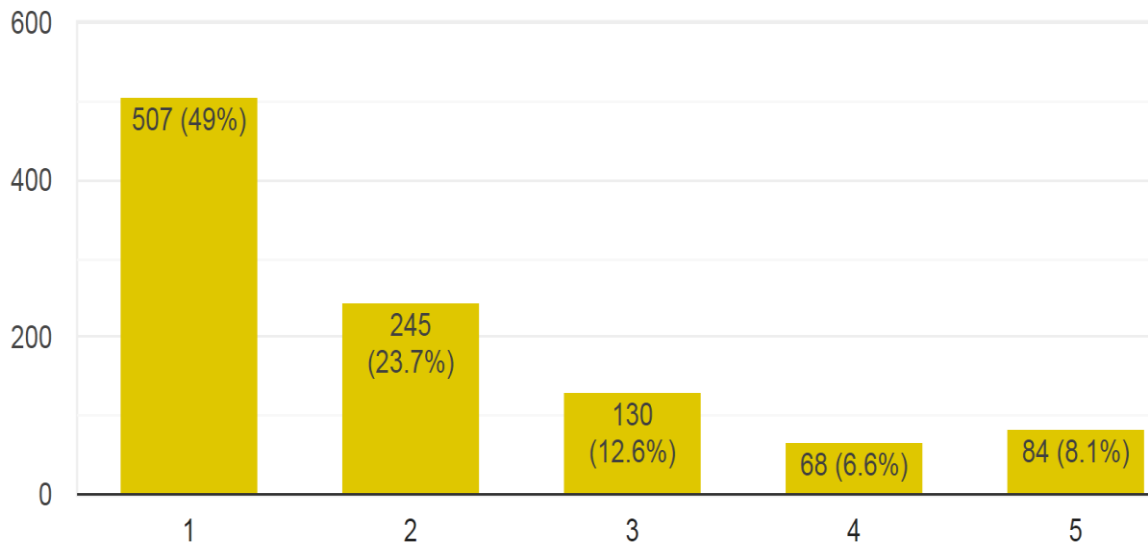There were periodical partent-teachers Meeting

1,005 responses

95.5%

Yes
No

In which department is your daughter studying

1,036 responses

- ● Maths
- ● Physics
- ● chemistry
- ● Botany
- ● Zoology
- ● Biochemistry
- ● Geography
- ● Computer science

▲ 1/2 ▼

HOW IS THE STANDARD OF EDUCATION IN THIS COLLEGE ?இந்த கல்லூரியில் கல்வியின் தரம் எப்படி இருக்கிறது
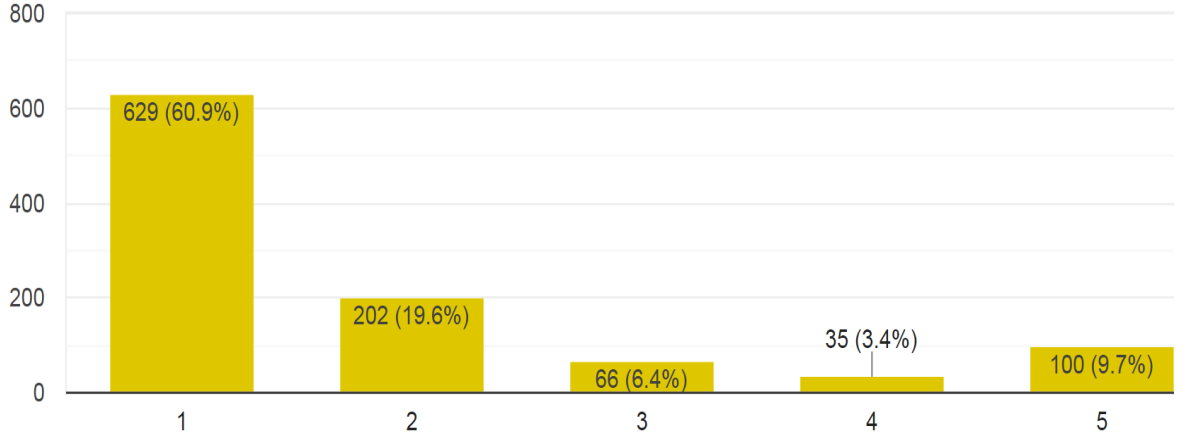
1,034 responses

HOW ARE THE TEACHERS WITH RESPECT TO THEIR TEACHING SKILLS IN THIS COLLEGE ?
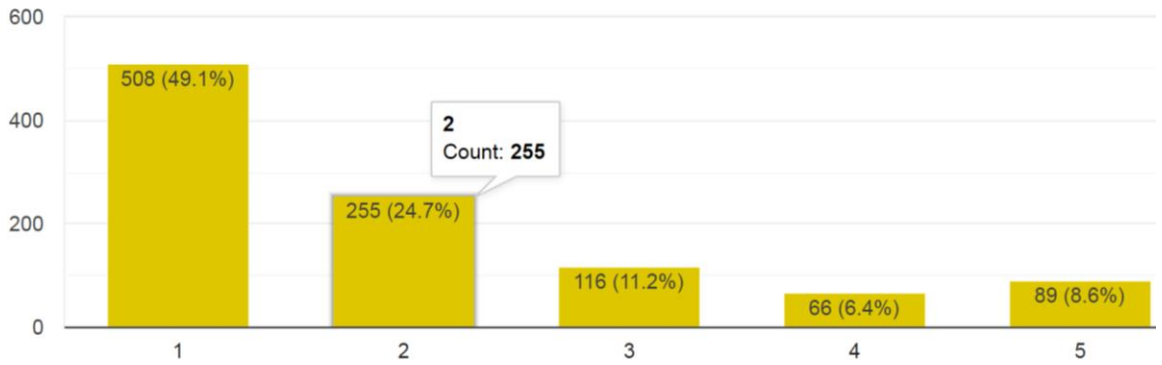## இந்த கல்லூரியில் கற்பிப்பதில் ஆசிரியர்கள் திறமையானவர்களா?

1,032 responses

Are Courses in the curriculum are socially relevant? பாடத்திட்டத்தில் உள்ள படிப்புகள் சமூக ரீதியாக பொருத்தமானவையாக உள்ளனவா?
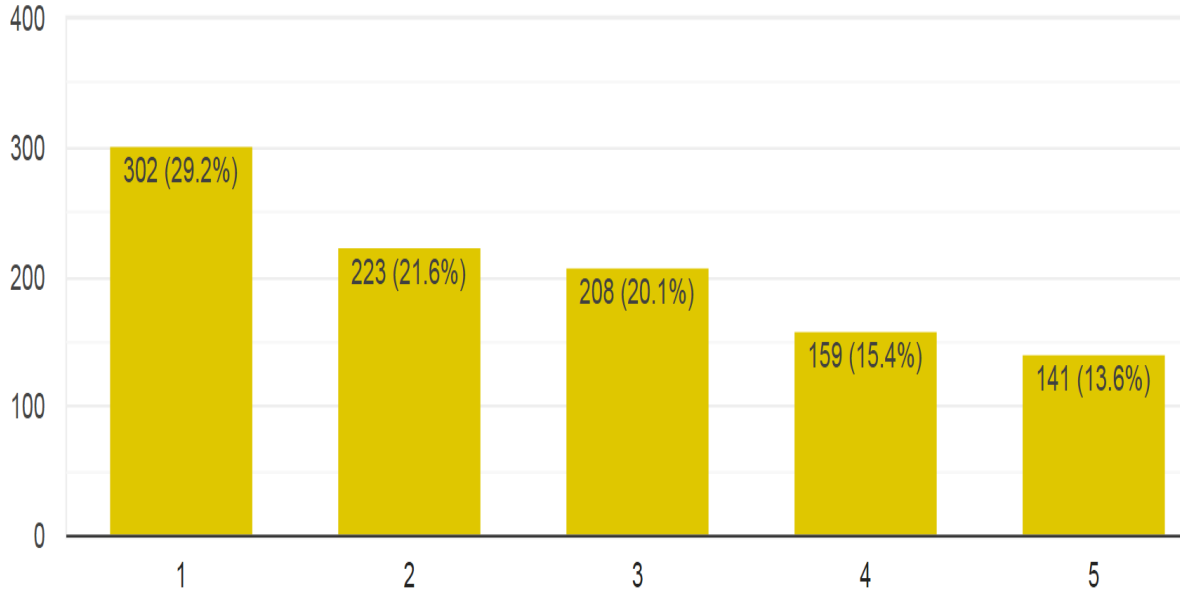
1,034 responses

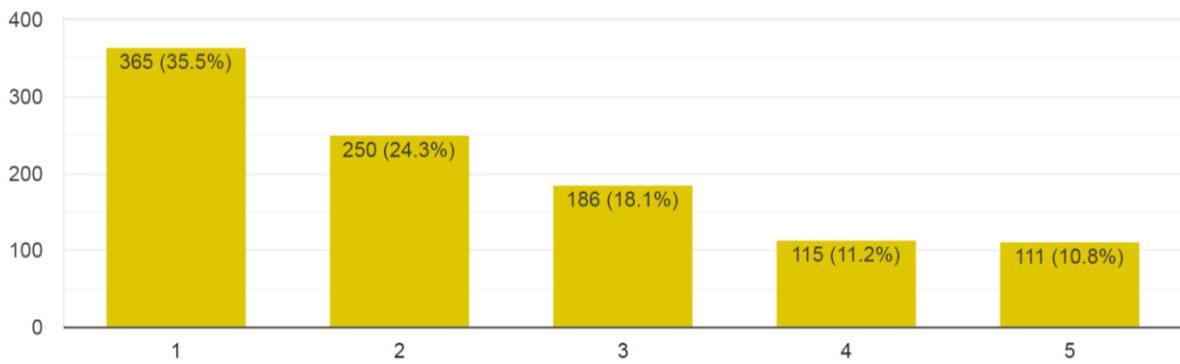overall facilities available in the college கல்லூரியில் வசதிகள் உள்ளனவா?

1,033 responses

Placement facilities in College கல்லூரியில் வேலை வாய்ப்பு மையம் உள்ளனவா?
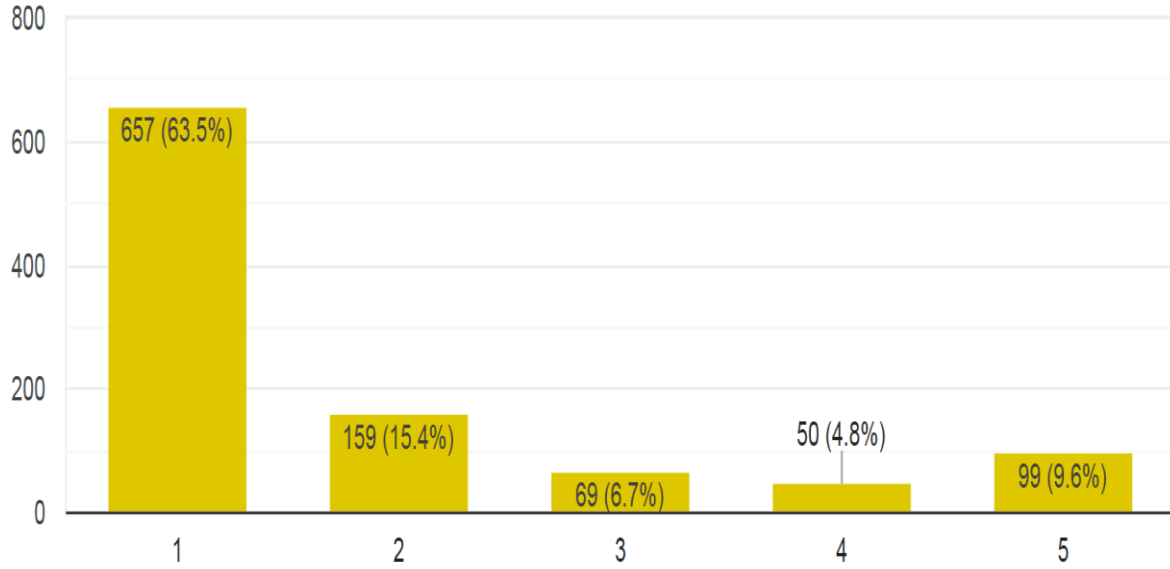
1,027 responses

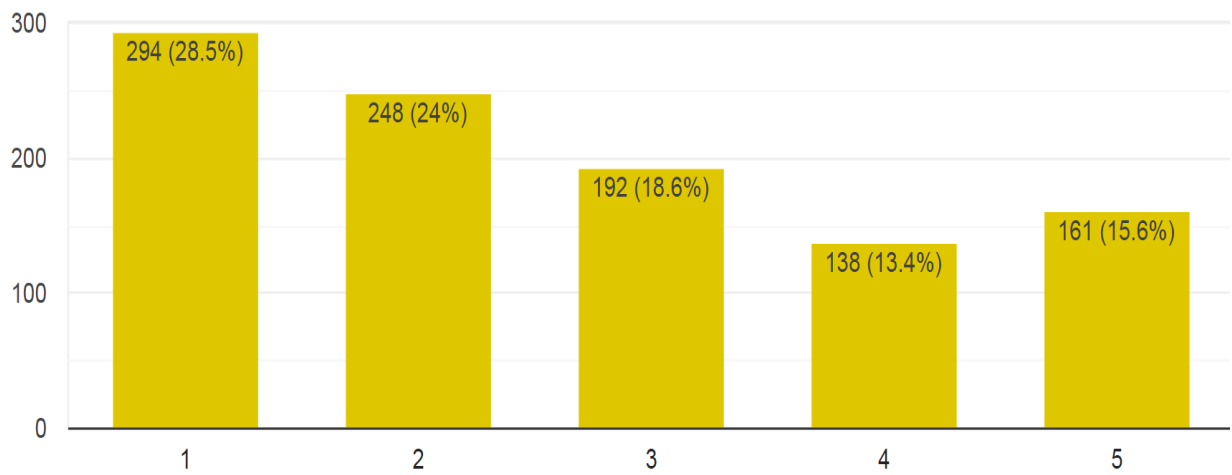## Library facilities in College கல்லூரியில் நூலகம் உள்ளனவா?

1,034 responses

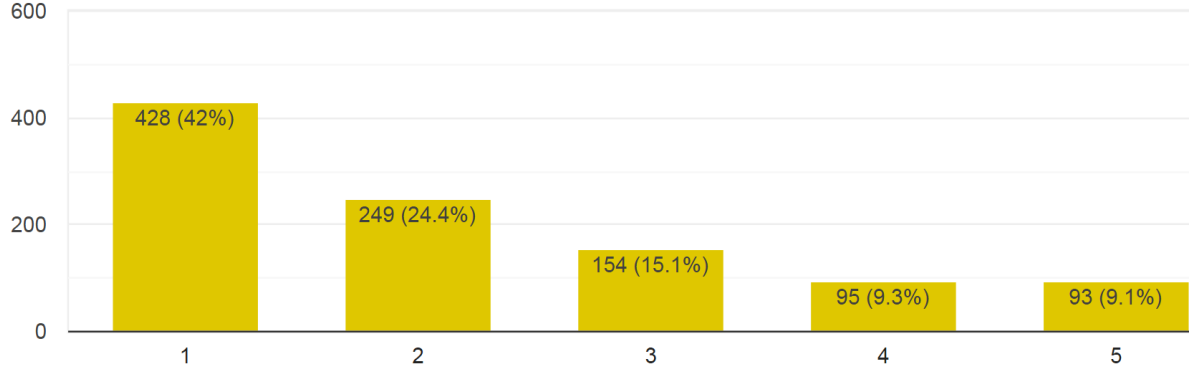## Sanitation facilities in College கல்லூரியில் சுகாதார வசதிகள்உள்ளனவா?

1,033 responses

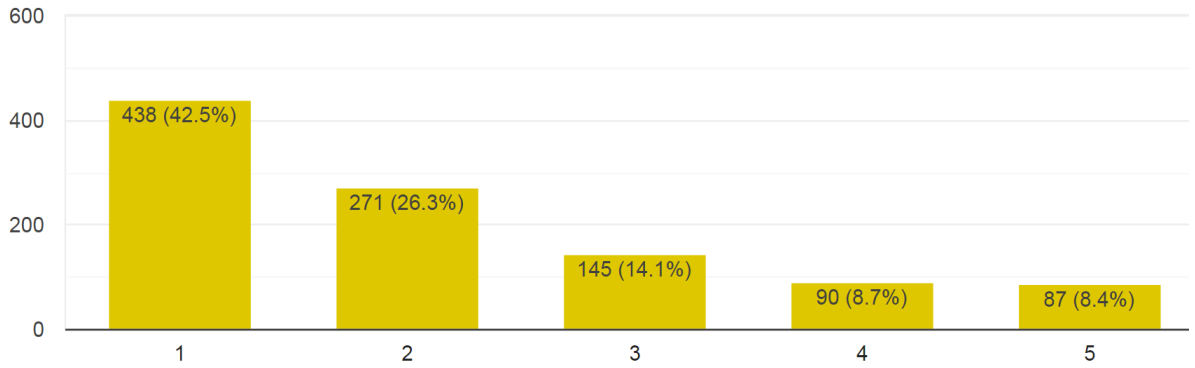## Hostel facilities in College கல்லூரியில் விடுதியில் வசதிகள்உள்ளனவா?

1,019 responses

cocurricular activites in College கல்லூரியில் இணை பாடத்திட்ட நடவடிக்கைகள்உள்ளனவா?
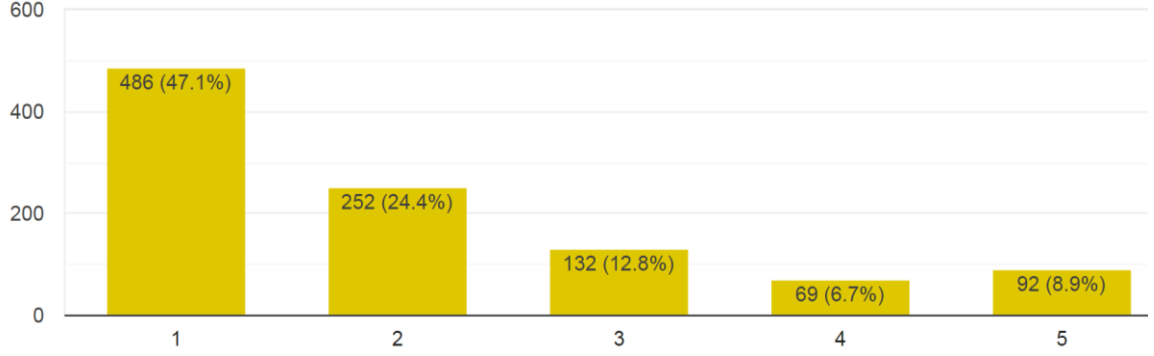
1,031 responses

Mentoring and counseling system of the college கல்லூரியில் கல்லூரியின் வழிகாட்டுதல் மற்றும் ஆலோசனை முறை உள்ளனவா?
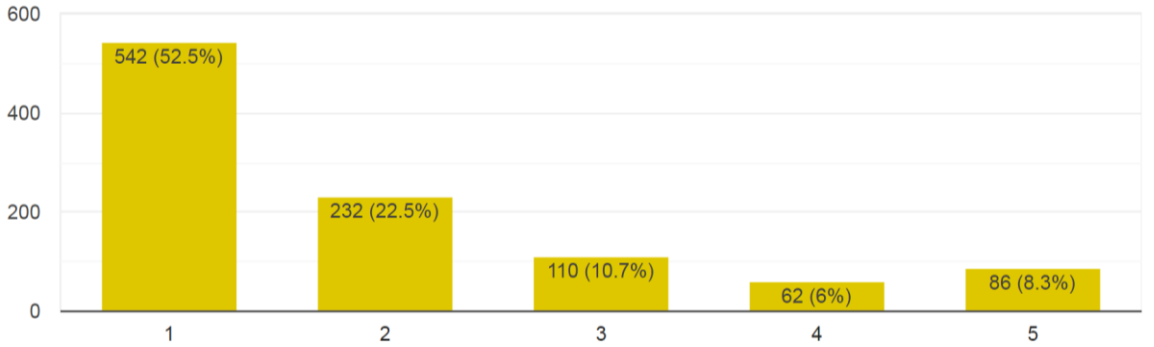
1,031 responses

Are the Courses in the Curriculum suitable for Employability /Entrepreneurship? ஆசிரியர்கள் மாணவர்களுக்கு நட்பாக இருக்கிறார்கள்வேலைவாய்ப்புக்கு / தொழில்முனைவு ஏற்ற பாடத்திட்டத்தில் படிப்புகள் உள்ளனவா?

1,032 responses

Feedback of Alumni

Alumni has given the following feedback

Feedback	Action Taken Report
Canteen Facilities	Feedback presented to the college council for further action.-College has applied for CSR funding from various organisation.
Smart Classrooms to be added	
Sports Facilities to be improved	

WHICH COURSE DID YOU COMPLETED IN BWC DURING THE ACADEMIC YEAR 2019-2020?
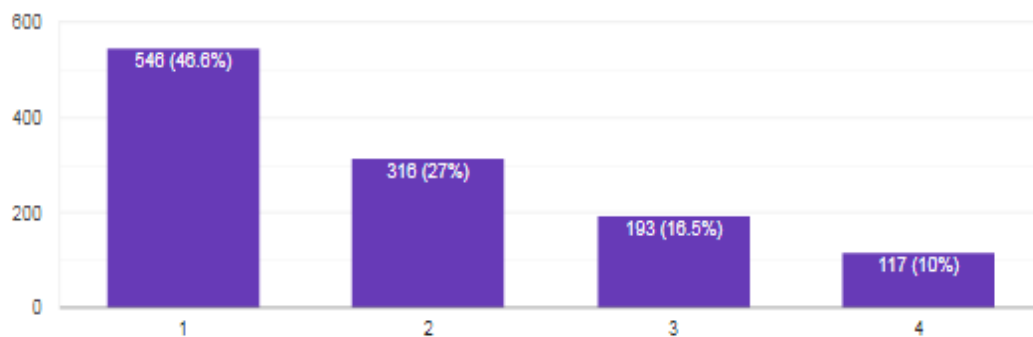
1,247 responses

UG
PG
M.PHIL

13.3%

86.3%
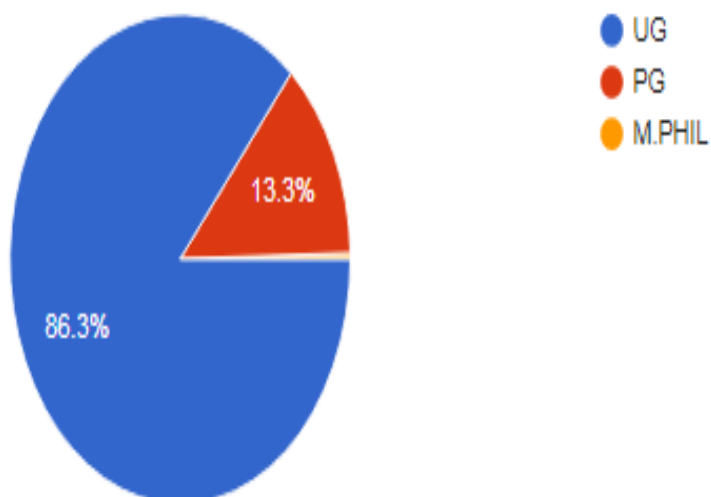
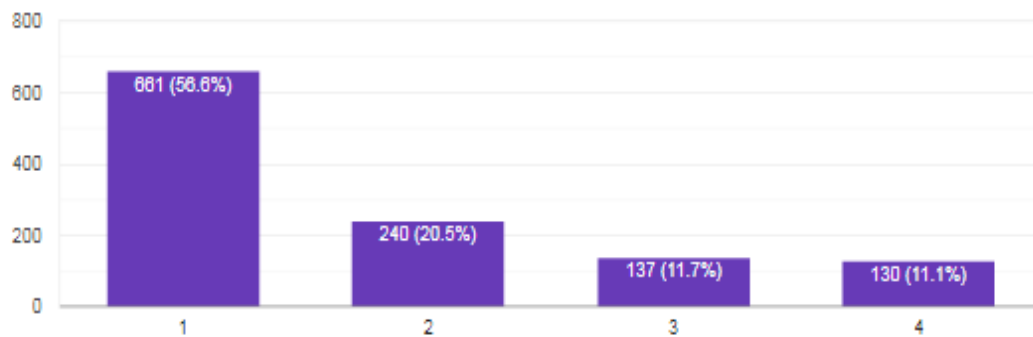## Relevance of Syllabus Under Choice based Credit System :

ENGLISH

1,172 responses

TAMIL

1,168 responses

MAJOR

1,210 responses

	1	2	3	4
	680 (56.2%)	248 (20.5%)	141 (11.7%)	141 (11.7%)

ALLIED

1,182 responses

	1	2	3	4
	560 (47.4%)	336 (28.4%)	172 (14.6%)	114 (9.6%)

NME

1,190 responses

	1	2	3	4
	554 (46.6%)	331 (27.8%)	165 (13.9%)	140 (11.8%)

EVS

1,166 responses

	1	2	3	4
	561 (48.1%)	292 (25%)	177 (15.2%)	136 (11.7%)
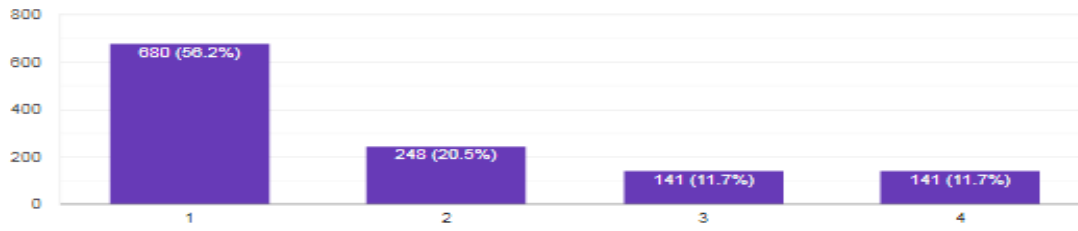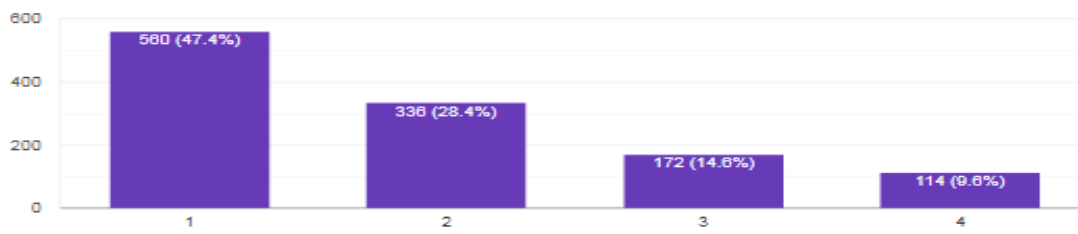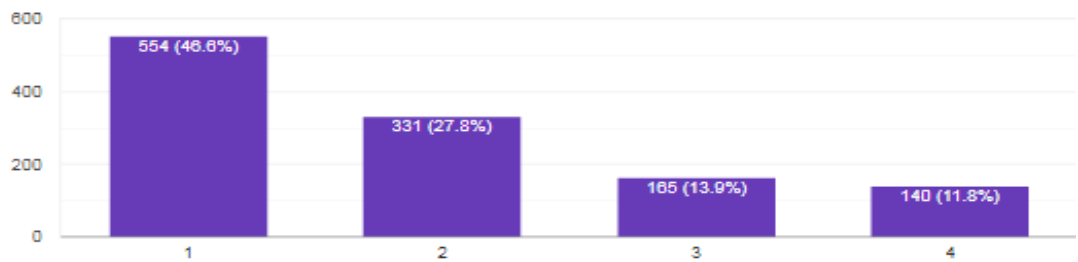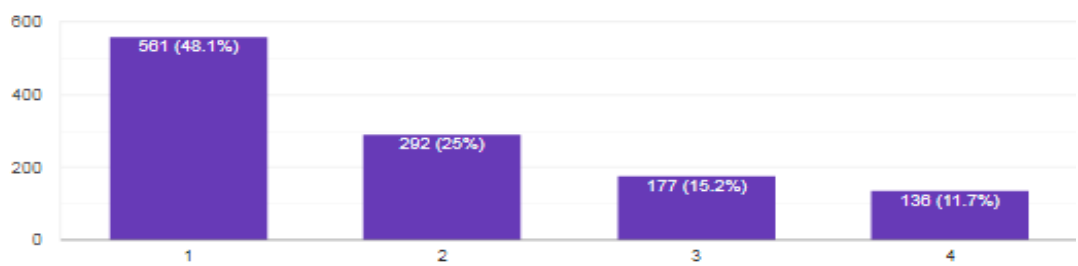
SBE

1,162 responses

TEACHERS

Quality of teaching

1,224 responses
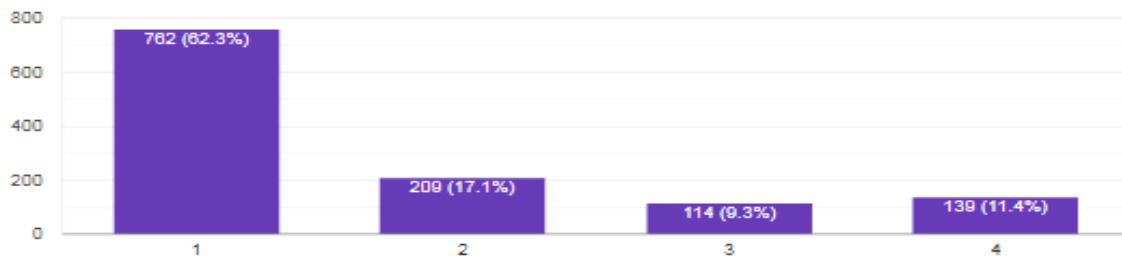
Teaching methods

1,221 responses

1: 685 (56.1%)
2: 263 (21.5%)
3: 152 (12.4%)
4: 121 (9.9%)
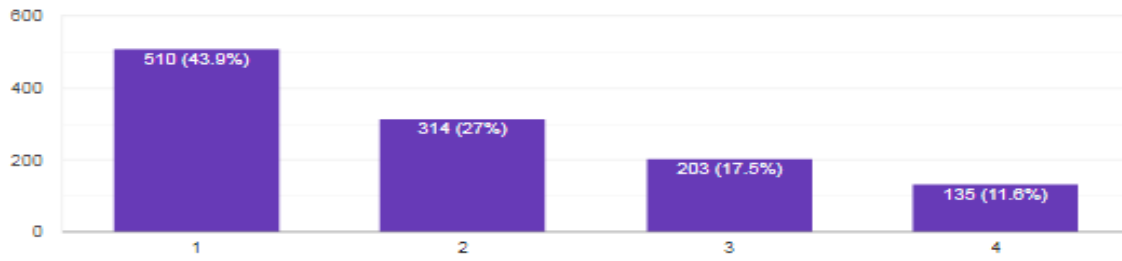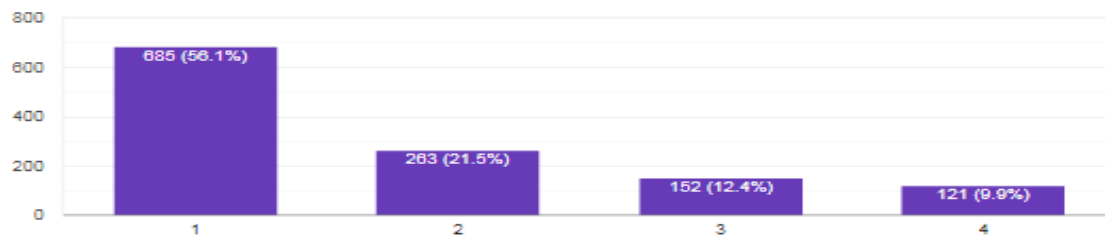
Level of help received from the department

1,221 responses

1: 675 (55.3%)
2: 279 (22.9%)
3: 134 (11%)
4: 133 (10.9%)
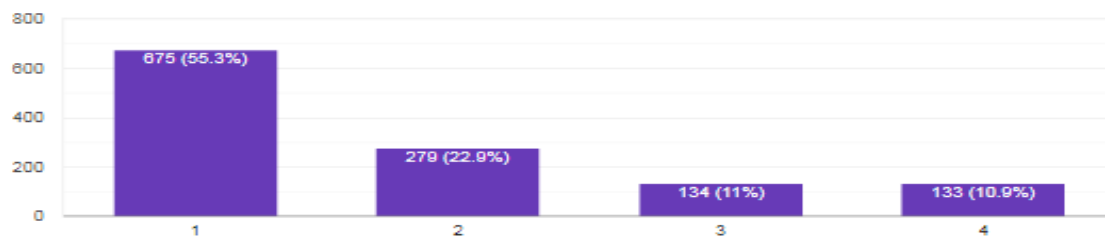
are your teachers friendly and approachable

1,221 responses

1: 726 (59.5%)
2: 227 (18.6%)
3: 129 (10.6%)
4: 139 (11.4%)
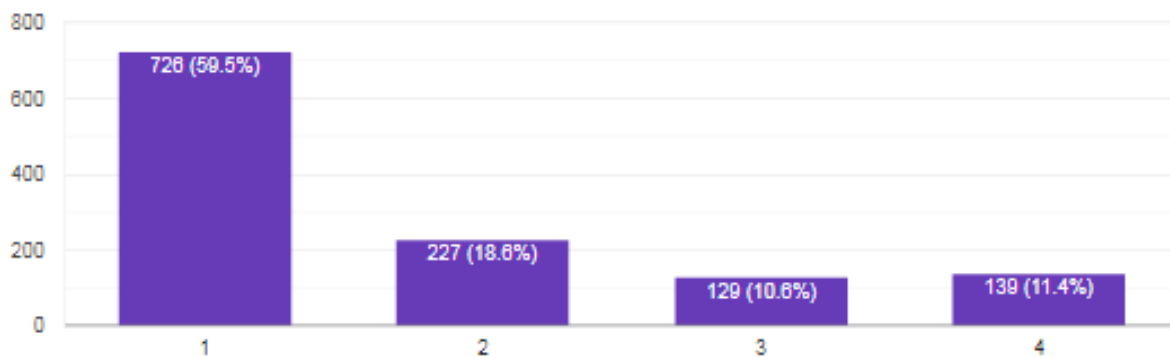
TEACHING METHODS

do you have a periodical test, assignements
1,221 responses

Option	Value
1	729 (59.7%)
2	241 (19.7%)
3	109 (8.9%)
4	142 (11.6%)
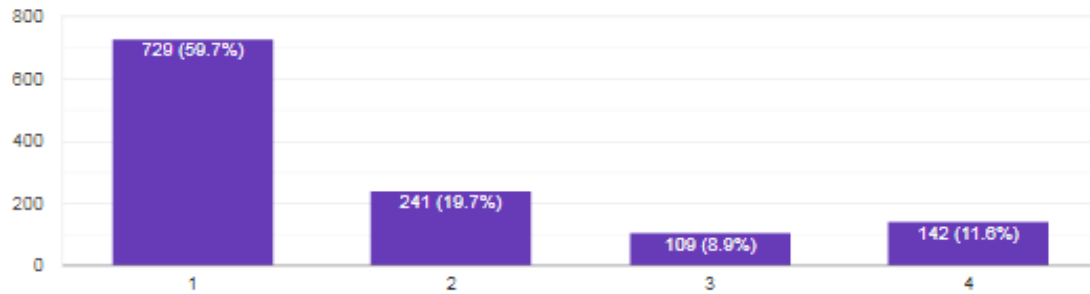
are your Answer Papers are valued correctly
1,225 responses

Option	Value
1	726 (59.3%)
2	231 (18.9%)
3	129 (10.5%)
4	139 (11.3%)
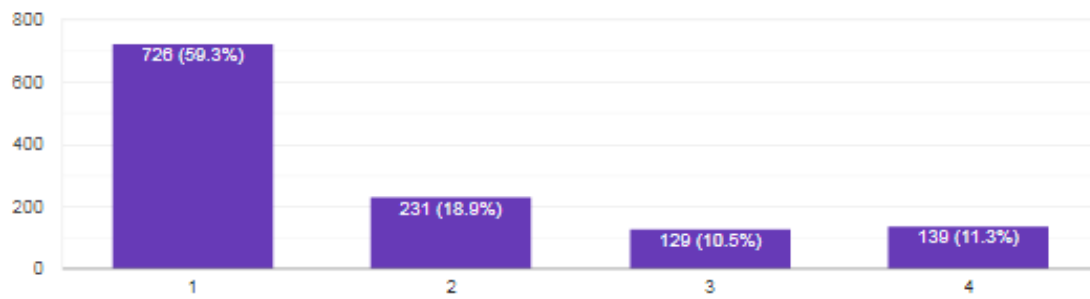
Do the Semester Question paper cover the entire portion Unit wise
1,220 responses

720 (59%)	1
247 (20.2%)	2
100 (8.2%)	3
153 (12.5%)	4
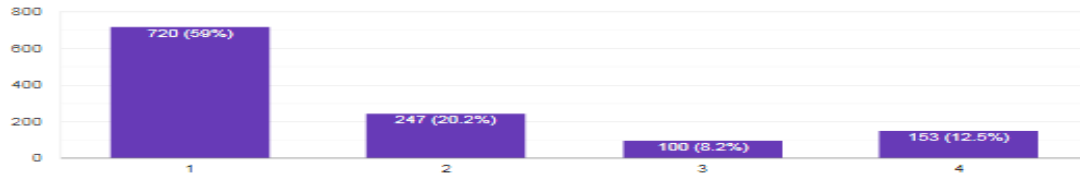
Valuation of the Semester Examination paper
1,219 responses

715 (58.7%)	1
258 (21.2%)	2
110 (9%)	3
136 (11.2%)	4
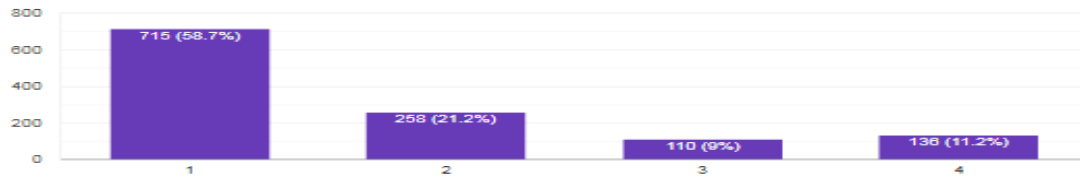
INFRASTRUCTURE FACILITIES ON THE CAMPUS

Do you have lab facilities
1,211 responses

596 (49.2%)	1
290 (23.9%)	2
166 (13.7%)	3
159 (13.1%)	4
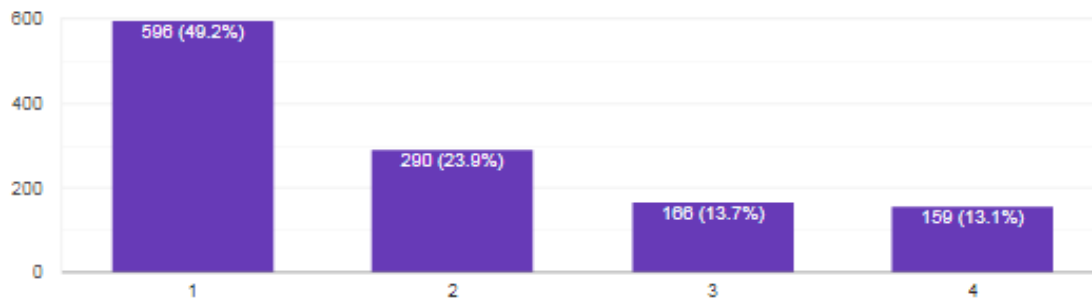
Library facilities
1,223 responses

730 (59.7%)	1
222 (18.2%)	2
116 (9.5%)	3
155 (12.7%)	4

Toilet

1,204 responses

257 (21.3%)	192 (15.9%)	223 (18.5%)	532 (44.2%)
1	2	3	4
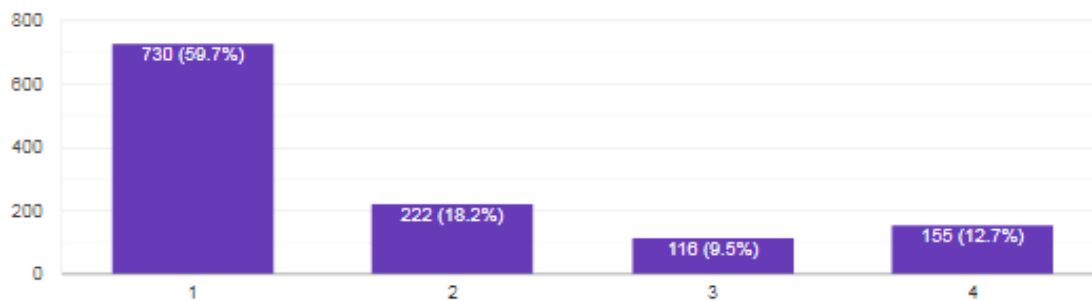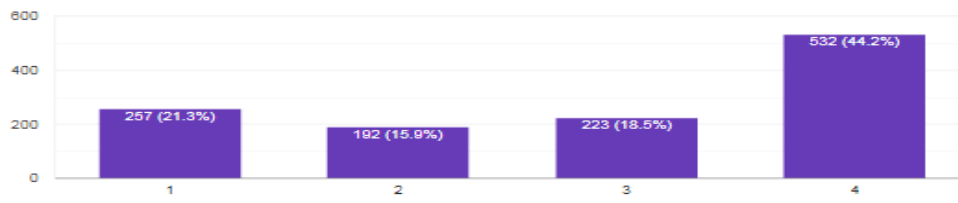
Maintenance of the campus

1,211 responses

378 (31.2%)	340 (28.1%)	303 (25%)	190 (15.7%)
1	2	3	4
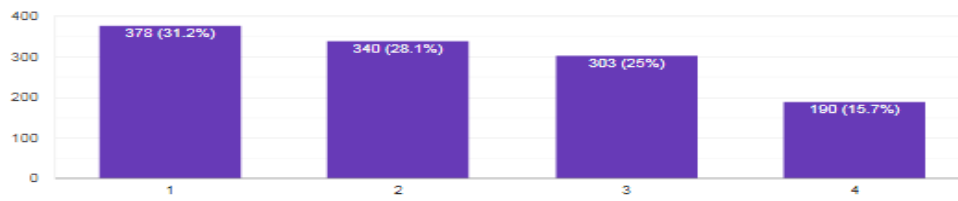
Classrooms

1,221 responses

483 (39.6%)	357 (29.2%)	231 (18.9%)	150 (12.3%)
1	2	3	4

Canteen facilities

1,215 responses

335 (27.6%)	317 (26.1%)	298 (24.5%)	265 (21.8%)
1	2	3	4
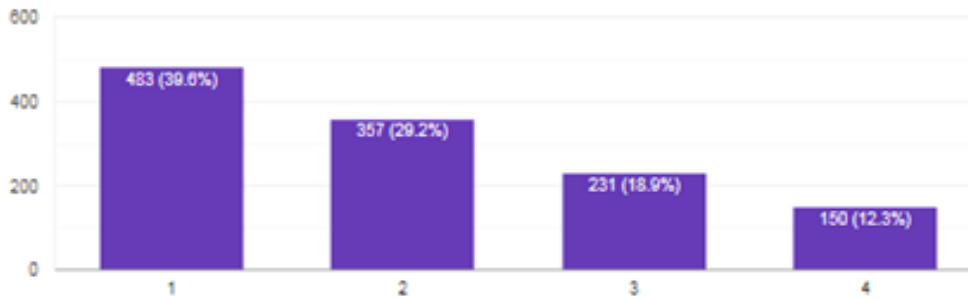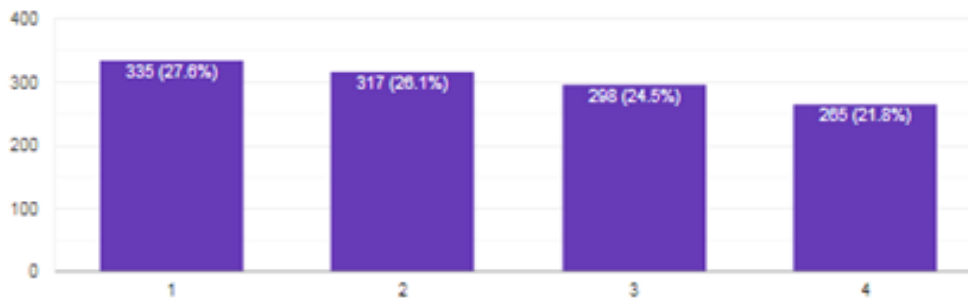
EXTRA CURRICULAR ACTIVITIES

Sports facilities
1,214 responses

Value	Count
1	558 (46%)
2	343 (28.3%)
3	177 (14.6%)
4	136 (11.2%)
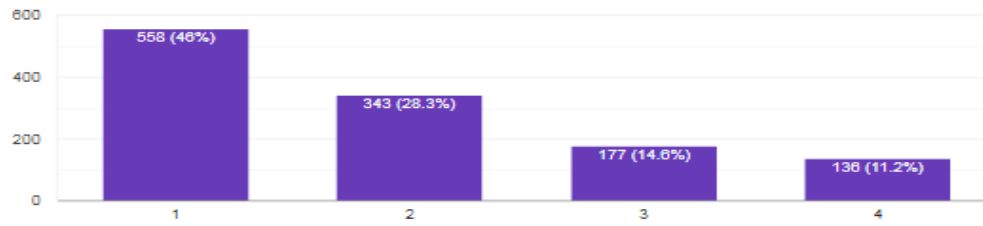
Accessibility of Sports facilities
1,215 responses

Value	Count
1	484 (39.8%)
2	382 (31.4%)
3	218 (17.9%)
4	131 (10.8%)
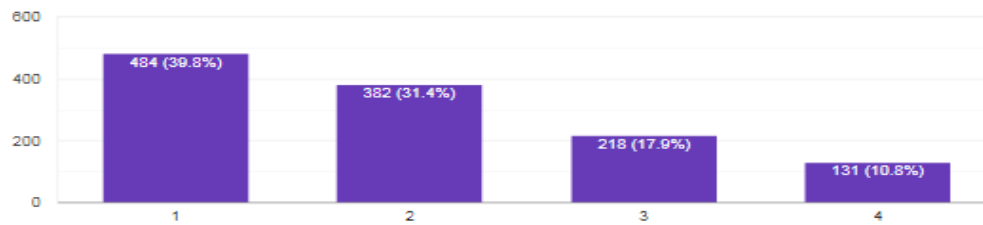
Functioning of NCC, NSS, Fine Arts, YRC/RRC,Consumer Forum, GOgreen Club,
1,213 responses

Value	Count
1	644 (53.1%)
2	279 (23%)
3	153 (12.6%)
4	137 (11.3%)
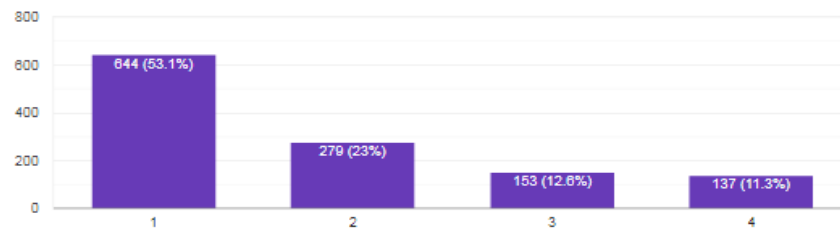
CO-CURRICULAR ACTIVITIES

Department Association
1,219 responses

Value	Count
1	702 (57.6%)
2	255 (20.9%)
3	140 (11.5%)
4	122 (10%)

521 (43.4%) 358 (29.8%) 210 (17.5%) 112 (9.3%)
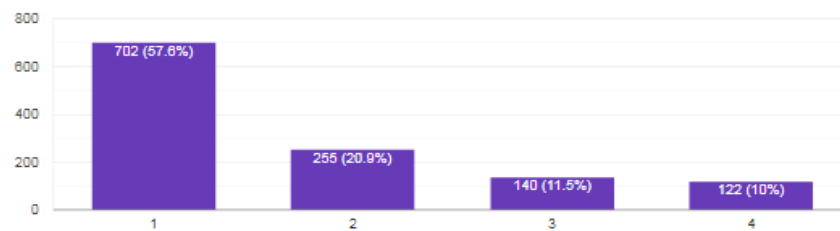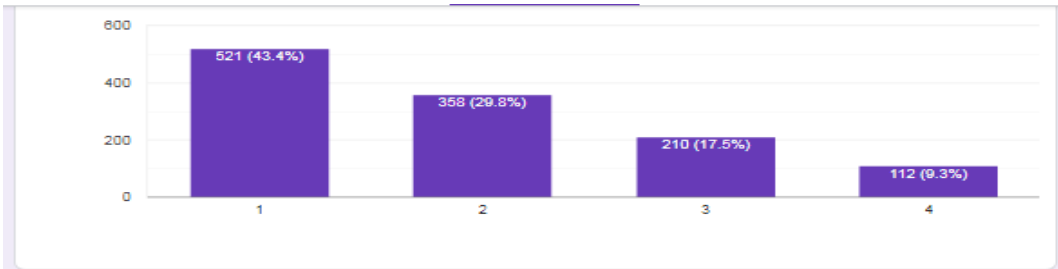
OVERALL EXPERIENCE AT BHARATHI WOMENS COLLEGE

what is your overall experience at BWC

1,136 responses

508 (44.7%) 270 (23.8%) 165 (14.5%) 98 (8.6%) 95 (8.4%)
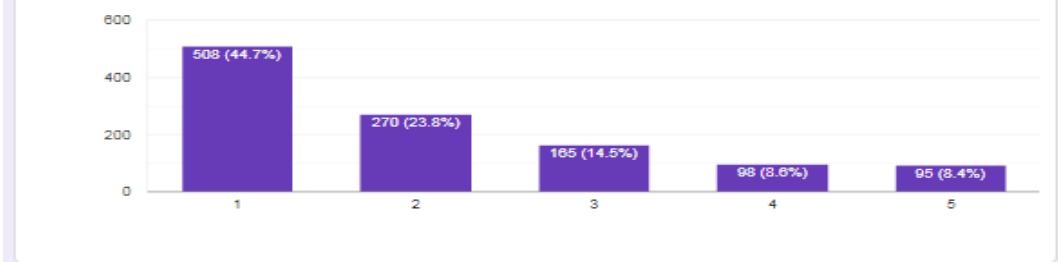
Department debates/talks/seminars/discussions, etc.,

1,219 responses

627 (51.4%) 309 (25.3%) 166 (13.6%) 117 (9.6%)
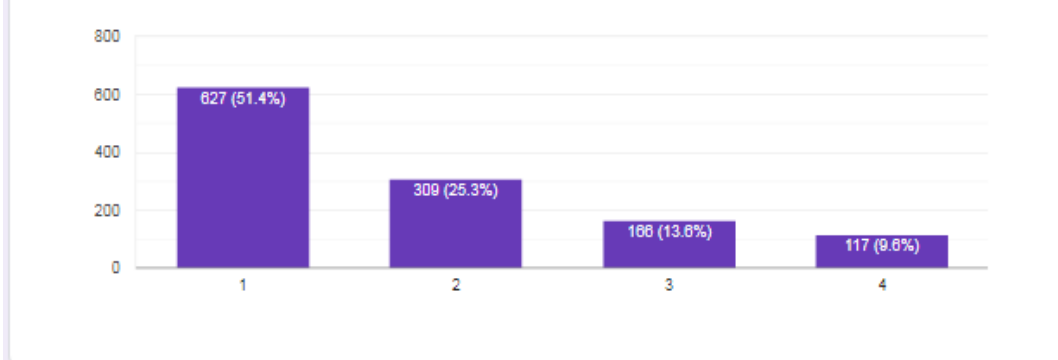
SERVICES RENDERED BY NON-TEACHING STAFF

The attitude of non-teaching staff towards students

1,201 responses

521 (43.4%) 358 (29.8%) 210 (17.5%) 112 (9.3%)